

# SPRING NEWSLETTER

| Air Conditioner Edition |

## Annual Planned Service

Annual Planned Service is just that...scheduled maintenance. This is done to ensure the efficiency and reliability of your heating and cooling system. Planned Service has become more important than ever with the efficiency ratings of the new equipment being installed today (up to 99%). We all want to make sure that we protect our investment with a reputable Planned Service Program.

## Your Investment

When you are considering making that investment in a new heating and cooling system be sure that you don't forget about your whole home filtration system. Clean Air is quickly becoming top priority among consumers as knowledge of poor air quality and its harmful effects are becoming well known. Be sure that your contractor has the clean air delivery rate facts that you seek. A simple furnace filter will not get the job done in your home.



## Information You Can Trust

The family at Air Design Services in London understands the importance of a properly functioning air conditioner. Our family at Air Design Services has been helping families like yours since 1982 in London and surrounding areas. Our fully licensed, experienced and insured HVAC Technicians are always on duty and eager to remedy any HVAC situation that may arise. Our large Planned Service customer base has benefitted from our highly experienced workforce and now you can too. We have listed some helpful information to ensure you are not wasting your money on unnecessary service calls.

*Dave Lennox*  
**PREMIER DEALER**<sup>™</sup>  
**LENNOX**<sup>™</sup>



## HELPFUL HINTS

Take care and use caution while cutting the grass or using a trimmer in the location near your condensing unit. Trimmers can easily cut through the low voltage wire required for the operation of your air conditioner. Also, be careful while cutting the grass to ensure that grass clippings are not thrown towards your outdoor unit as this can cause reduced airflow through the condensing coil. The outdoor coil is delicate and a puncture in the unit is usually a costly repair.

A poorly maintained and improperly charged air conditioning system can have high energy costs and cause expensive repairs. Continue to have the family at Air Design Services ensure your system is operating at peak performance while achieving your home comfort expectations.

## Before you call a Service Technician

In the event of a breakdown with your air conditioner this summer, you should check the following few items before calling a service technician. Hopefully these tips will save you some frustration, time and money.

The very first thing every home owner should do is check the furnace filter. Your furnace and air conditioner require a clean furnace filter to function correctly. If your furnace filter is dirty, replace it immediately.

Check the power supply. By checking the power supply, I don't want you to pull out your voltmeter and dive into the electrical panel, simply check to ensure breakers are in the "on" position. Don't forget to check that the furnace service switch is in the "on" position as this is where the low voltage power usually comes from to power the thermostat.

Make sure that the outdoor unit is free and clear of any obstruction that may reduce airflow. This is very important as this air flow is required for the refrigerant to condense in the outdoor coil. Often overgrown shrubs and bushes are the cause of unwanted service calls late in the summer.

Lastly, check the batteries in the thermostat. Many times each season, technicians respond to service call requests and the problem could have been avoided by doing a few checks before making the call for service. Usually during the Planned Service visit in the spring, all of these challenges are addressed with the homeowner to ensure a full season of uninterrupted air conditioning.



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